



Facilitating Groups

Jenny Rogers

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Every manager, every coach, every HR professional, every trainer, every team leader - anyone who needs to get the best out of a group needs to know how to facilitate. So what is facilitation and why is it so important?

To facilitate means to make something easy, so the challenge of facilitation is to make it easier for a group to learn, to develop and succeed. Facilitation bypasses coercion, teaching or chairing. It's about how to read a group, how to challenge group members appropriately and how to name the apparently unnameable. It's about being able to design events which perfectly match what the group needs and then to run such events with aplomb.

Facilitating Groups, in this new edition, is written by a facilitator with thirty years of experience and cuts to the heart of the practical skills that any facilitator needs.



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