



Conflict Resolution: A step by step guide to handling workplace conflict and resolving corporate bullying (Resolving Conflict, Conflict Resolution, Communication Skills)

Mark Stephens

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ARE YOU SCARED TO GO TO WORK FOR FEAR OF WALKING INTO A WAR ZONE THESE 21 TIPS WILL HEL YOU TO AVOID AND ALSO HANDLE WORK PLACE CONFLICT AND TRULY WILL GIVE YOU CONFIDENCE TO HANDLE ANY SITUATION YOURSELF OR ON BEHALF OF YOUR STAFF

- IDENTIFYING VALUES IN A CONFLICT
- UNDERSTANDING THE VALUE OF EMOTIONS
- UNDERSTANDING TEAM DYNAMICS
- DO NOT INDIRECTLY ADD FUEL TO THE FIRE
- EMPOWERING EMPLOYEES TO SOLVE THE CONFLICT
- ENCOURAGING COMMUNICATION
- FOCUSING ON VALUES INSTEAD OF ISSUES
- FOSTERING BRAINSTORMING
- AND MUCH MORE

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